

# Responsible Innovation in Mobile Border Management: Social and Ethical Aspects Research

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# Overview

- 1 Analytical approach : some key concepts
- 2 Three main socio-ethical challenges
- 3 Core principles
- 4 Translation into socio-ethical requirements

## 1 Key concepts

### **Responsible Research & Innovation (RRI):**

‘a transparent, interactive process by which societal actors and innovators become mutually responsive to each other with a view to the (ethical) acceptability, sustainability and societal desirability of the innovation process and its marketable products’  
*(Von Schomberg, 2011, p. 9).*

## 1 Key concepts

- Technology as socio-material configuration



# 1 Key concepts

- **Technological scripts and in-built users**



# 1 Key concepts

- **Affordances**



## 1 Key concepts

- **Technical solutions as chains of translations**

## 2 Three main socio-ethical challenges



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- 1 Mobile biometric devices and biometric errors
- 2 Mobile biometric devices afford (new) practices of information processing
- 3 Mobile biometric devices afford the ‘portability’ of the networked biometric border



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- \* **Proactive responsibility**



## 4. Translation into socio-ethical requirements

**Guidelines for design**

**Guidelines for demonstration phase**

**Operational Guidelines**

## 4. Translation into socio-ethical requirements - example

### Mandatory requirements for design (A-level)

#### TRANSPARENT TECHNOLOGIES (TT)

ATT-005	The system SHALL communicate explicitly about the probabilistic nature of biometric recognition
ATT-006	The operator MUST be in control of the technology and be allowed to overrule processes and results.
ATT-008	The device SHALL provide for storing of statistical data for the purpose of quality control and performance analysis

## 4. Translation into socio-ethical requirements -example

INCLUSIVE DESIGN (ID)	
AID-001	The capturing technologies MUST produce images of sufficient quality* for users of different age, gender, and ethnicity
AID-002	The capturing technologies MUST produce images of sufficient quality* for users with different physical characteristics and different physical and cognitive skills (see also 'device user interface')
AID-003	The comparison algorithms MUST produce accurate matching results* for users of different age, gender, and ethnicity

## 4. Translation into socio-ethical requirements -example

<b>2. Policies and practices for exception handling, for dealing with biometric errors, and for dealing with non-matches (EH)</b>					
AEH-001	Policies and procedures for exception handling <b>MUST</b> be developed that respect human dignity			M	operator and regulator
		BEH-001-1	Travellers who cannot use the biometric system due to temporary or permanent conditions <b>SHOULD</b> get a manual first line check	D	operator
AEH-002	Policies and procedures for handling (biometric) errors <b>MUST</b> be developed			M	operator and regulator



Thank you for your attention

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